

Five Minute Exercise

Effective Knowledge Transfer - Targeting the Sharing to the Specific Disciplines in your Team

Reminder:

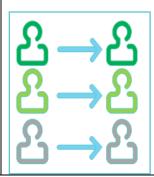
Best practice = Share in a targeted and defined way; specific knowledge nuggets and insight shared to specific audiences.

Not **single** project-wide sharing Not **one** perspective:

 $3\rightarrow 2$

Insight / Content kept together with no breakdown. The team is considered one audience.

Multi-discipline / *Multi*-perspective:



vs.

Insight / Content broken down per each discipline in the team. Each discipline is respected as its own audience.

Effective Knowledge Transfer Exercise:

A. Ask this question: what disciplines from your team are involved in defining specific project and client requirements?

B. As part of your Retrospects or After Action Reviews, you gain insight to improve future team outcomes and results. Ask yourselves now: do you break that insight out into 'nuggets', to feed back into and target the same specific discipline list in **A**?

C. Is there a gap between the disciplines in **A** vs. **B**? Or do you keep the insight as total team insight – without clearly separating it out?

Discipline List

- List for A and B above should, be the same.
- This targeting of disciplines in critical in the Five Step Effective Knowledge Transfer loop, shown here.
 - a)
 - b)
 - c)
 - d)
 - e)
 - ς,
 - f) g)
 - h)

Source*: PMI Pulse Report – March 2015: "Capturing the Value of PROJECT MANAGEMENT Through Knowledge Transfer"

Effective Knowledge Transfer The Key Five Steps *:

